

Overdale

*Christian Retirement Home
29–31 Kenwood Park Road
Sheffield S7 1NE
Tel: 0114 255 0257*

Relatives Role

Registered Charity No 700301

Relatives Role Information

When residents come to live at Overdale, their families often say “**Can we do**”?
and
“**What would you like us to do**”?

We have devised this pamphlet to try and answer some of the more frequently asked questions.

We welcome visitors at any reasonable time. If your relative is a slow riser in the mornings or likes a nap after lunch, this may determine when the best times to visit may occur.

Avoiding mealtimes is helpful and the times are usually as follows:

Breakfast	8.30am – 9.30am
Lunch	12.30pm – 2.00pm
Tea	4.30pm – 5.30pm

If you give us a day’s notice, you may like to share a meal with your relative for a small charge.

Overdale staff are here to look after your relative’s 24 hourly needs and a care plan detailing those needs is created and reviewed at least twice yearly. We would appreciate your participation in the reviews. We are available to discuss any concerns you may have at anytime and try to resolve them.

We believe that care involves a close partnership between the resident, their family / friends and staff.

Some relatives may wish to continue to be involved in care, eg hairdressing, mending etc.

In all matters relating to their care, residents should have the final say where and when possible and no decision should be made without their involvement.

The residents' rooms are their domain, as at home. Friends and relatives may assist residents to check the need for toiletries, sweets and clothing. Buying these items may solve the problem of gifts!

We do hold regular clothing parties but foundation garments are not included. Our experience is that residents do not wish to be dressed alike so high street purchases may be required. All clothing and bedding should be name marked to avoid loss and we ask that pure wool and dry clean items are avoided as our laundry cannot cope with specialist items.

Some residents may need to attend hospital appointments occasionally and we would very much appreciate that relatives make / meet / accompany their resident. We only know a person's health information from the time they come to Overdale and it is important that consultants are given the correct medical history.

Appointment letters have a contact number which can be used to alter date and times. In exceptional circumstances staff will take residents to appointments, but as the tenancy agreement outlines, there may be a cost implication in this.

Overdale has a good range of activities and entertainment which is reassessed regularly – further contacts and suggestions would be welcome. Events are listed on the residents' noticeboard between the lounges. Relatives and friends are always welcome to join in and it would help to remind and encourage your relative to participate.